Susan Shawl 326 63rd St Oakland CA 94618

Jun 19th 2019

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I have Sonic as my landline and ISP service because they are small and local and their customer service cannot be beat.

They employ local people who understand our local problems, not people over seas who are difficult to understand.

Please do not let the large corporations take over this industry.

I want to deal with a smaller company that treats me with respect and also their employees well.

Susan Shawl